

# Copado Solutions Privacy Policy

## 1. Websites covered

This Privacy Statement covers the information practices of Copado (the application that resides on a customer Salesforce instance) and the Copado servers.

## 2. Information collected

When installing and using Copado the following information is collected:

Customer information: First Name, Last Name, User Id, OAuth Token

Transactional information: Date, Type of deployment/action performed, credits consumed, user performing action.

No other information regarding the data or metadata that is being migrated is stored.

## 3. Use of information collected

Copado Solutions uses website navigational information (also navigational information within Salesforce) to improve the customer experience.

## 4. Sharing of information collected

Copado Solutions does not share any information with any third parties, or service providers.

**Compelled Disclosure** Copado Solutions reserves the right to use or disclose information provided if required by law or if the Company reasonably believes that use or disclosure is necessary to protect the Company's rights and/or to comply with a judicial proceeding, court order, or legal process.

## 5. Communications preferences

When the application is installed by a user, a Lead record is created within the Copado Solutions database by Salesforce.com. This information linked to a Copado license is used for email marketing. Users not wishing to receive emails, can unsubscribe at any time from the newsletters by emailing (support@copa.do).

## 6. Security

Copado Solutions uses Salesforce as its primary database and Heroku (a Salesforce.com owned company) to host the application. All data is stored on those two databases, and therefore complies with the highest security standards. For more information the Salesforce.com and Heroku Privacy Policy / Security documentation may be consulted.

## 7. Changes to this Privacy Statement

Copado Solutions reserves the right to change this Privacy Statement. Copado Solutions will provide notification of the material changes to this Privacy Statement through the Company's Web sites at least thirty (30) business days prior to the change taking effect.

## 8. Contacting us

Questions regarding this Privacy Statement or the information practices of the Company's Web sites should be directed to support@copa.do.